



Specialist centre
for foods, tourism,
hospitality & events



BENDIGO KANGAN INSTITUTE
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Background project origins

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- Recognition of falling student numbers in regions in Tourism, Hospitality and Events training
- Evident skills shortage in the areas of tourism, hospitality and events. Industry looking for higher level skills
- Limited success in higher education project: limited feeders into higher education due to low student numbers in regions
- William Angliss Institute as a specialist centre has the specialist staff (skills and knowledge) to support regional TAFE

Structure and process

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- WAI to Project Manage
 - MOU signed with partner TAFE
- Partner TAFE to receive:
 - Course Advice
 - Resource Development
 - City Residential Student Experience
 - Cultural Training
 - Work place opportunities
 - Employment placement
 - Marketing assistance
 - Study pathway
 - Dual badging

Benefits for students

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- Student residential experience
- Exposure to a broader range of industry options
- Access to William Angliss Institute materials and knowledge
- Access to William Angliss Institute industry networks
- Direct entry into William Angliss Institute Higher Education programs
- Where accepted by partner TAFE, dual badging on qualification

Student residential

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“I would like to say thank you again for organising the program as I had a wonderful but tiring experience. As it has opened up my eyes to things I wouldn't have thought of and a whole new learning. Please keep doing what you are doing.”



Kirsty McGillivray
GO TAFE: Shepparton

Benefits for WAI

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- Ability to support tourism and hospitality industry's skills needs
- Ability to support regional TAFE
- Opportunity for William Angliss Institute staff
- Greater collaboration between all TAFE
- Broader industry consultation and engagement

Benefits for Regional TAFEs

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- Support of a specialist centre
- Dual badging with William Angliss Institute
- Access to resources
- Access to WAI staff: Program Leaders and teachers
- Specific funding support for this program area
- Collaboration at course and subject level

Things we have learnt along the way – What has not worked as expected?

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- Student number base lower than expected
- Courses not being delivered at all TAFEs
- Educational administration, ie: scope of registration
- Industry relationships need to be re-established
- Hard to get industry buy in
- Low funding levels make it difficult to commence programs

Things we have learnt along the way – What has worked well?

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- Consultation with staff
- Use of William Angliss Institute name (dual badging) has been attractive to students
- Available increased funding for 2nd half of 2016
- Access to a wider range of resources
- Collaboration and a place to share ideas