Welcome to the August edition of the ASQA Update, prepared by the Australian Skills Quality Authority (ASQA)—the new national vocational education and training (VET) regulator.

The ASQA Update will be provided each month to ASQA registered training organisations (RTOs) and course owners, ASQA stakeholders and subscribers to ASQA updates.

ASQA updates and additional information about ASQA are available on our website at www.asqa.gov.au.

A note from the Acting Chief Commissioner

The first month of the Australian Skills Quality Authority has been a busy one. ASQA has assumed the responsibility for the applications of over 2000 RTOs, including RTOs from NSW, ACT and NT, and some RTOs from Victoria and WA.

Our Industry Engagement team continues to consult closely with industry, including the Industry Skills Councils, to ensure a seamless transition to a national system.

Negotiations are also continuing with Queensland, South Australia and Tasmania about their transition to ASQA in the coming months.

Since 1 July, the ASQA info line has received more than 2000 calls and answered more than 1300 email enquiries from RTOs around the country.

We have been updating the website with some of the key issues being raised through the info line and enquiries mailbox, and encourage RTOs and course owners to visit the site regularly to keep up to date on new information.

From today RTOs will also be able to apply through our online application system—ASQAnet. Further information about ASQAnet is covered further in the newsletter.

I would encourage you to continue to direct your enquiries to the info line on 1300 701 801 or to enquiries@asqa.gov.au, and to visit the ASQA website—http://www.asqa.gov.au.

Chris Robinson

ASQAnet now available

ASQA’s online application system—ASQAnet—is now available through the ASQA website.

RTOs can log in to ASQAnet to create and submit applications online for gaining and maintaining registration as an NVR RTO.

RTOs will also be able to make online credit card payments for applications requiring fee payment.

Support for ASQAnet users, including user guides and demonstration videos on how to use ASQAnet, are now available on the ASQA website.

- Access ASQAnet support materials
- Start using ASQAnet
Registered training organisations (RTOs), and applicants wishing to become RTOs, can now use ASQAnet to make the following applications:

- Application for initial RTO registration
- Application to renew RTO registration
- Application to change scope of RTO registration
- Application to withdraw RTO registration.

Registered training organisations wishing to make other applications should continue to use the forms available from the ASQA website. Similarly, course owners must continue to use the forms downloadable from the ASQA website.

Frequently asked questions (FAQs) now available

Frequently asked questions (FAQs) for RTOS are now available on the ASQA website. Current FAQs include:

- How will ASQA determine alternative fee protection mechanisms? How should a provider apply for such consideration?
- What is the relationship between ASQA and the National Skills Standards Council?
- I have a pending application with a state or territory regulator; what happens next?

Visit the ASQA website to read these as well as new FAQs that will be added to the site in the coming weeks.

Further information

Visit our new website—www.asqa.gov.au—for regularly updated information about ASQA.

Call the ASQA Info line on 1300 701 801 to speak to an adviser, Monday to Friday, from 9.00 am to 7.00 pm EST.

You can also ask ASQA a question or provide feedback by emailing enquiries@asqa.gov.au.